GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:3707
ANSWERED ON:24.03.2017
Security Guard in ATMs
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Will the Minister of FINANCE be pleased to state:

(a) the number of ATM"s of various banks in the country in which security guards are not deployed;

(b) whether the Government has any policy/scheme to deploy security guards at all ATMs; and

(c) if so, the details thereof and if not, the reasons therefor?

Answer

MINISTER OF STATE IN THE MINISTRY OF FINANCE

(a) to (c): Reserve Bank of India (RBI) has informed that it does not have specific information in this regard. However, RBI has advised Banks from time to time to enhance security arrangements at their branches and ATMs, including coverage of ATM sites by CCTVs and ensuring adequate training of security staff posted at ATMs. Banks have also been advised to review and strengthen the security arrangements in their branches/ATMs, to deal with instances of robberies etc. and to deal with risk perceptions emerging from such incidents.

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